





Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's <u>Software License and Services Agreement (SLASA)</u>, are considered sub-processors and are disclosed below. As set forth in Jamf's <u>Data Processing Agreement (DPA)</u>, Jamf has adequate data transfer mechanisms in place with each sub-processor.

Jamf Connect consists of Connect Basic and Zero Trust Network Access (ZTNA). Data will be processed and stored in different locations depending on the functionality that our customers use.

Jamf Connect Basic

Sub-processor	Location(s) of processing	Purpose of processing
Amazon Web Services	United States	Cloud hosting

Jamf ZTNA

Sub-processor	Location(s) of processing	Purpose of processing
Amazon Web Services	Ireland	Cloud hosting (core services)
Amazon Web Services	Australia, Brazil, Canada, Germany, India, Ireland, Japan, Singapore, United Kingdom, United States	Regional edge services
Mailchimp	United States	Email notifications
Tableau	Ireland	Ad-hoc requests by customers for reports
Twilio	United States	Email notifications

^{*} The countries listed for regional edge services are dynamically chosen based on proximity to the endpoint.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

Changes to this sub-processor list will be communicated to all customers.

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