Jamf **Reset**

Reimagine wiping and re-provisioning devices

Device Reset

This will permanently erase all content and settings. It cannot be undone.
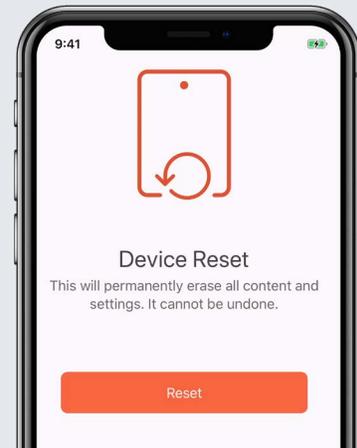
Reset

Jamf Reset is an app designed to empower end users and securely prepare a device for the next user.

When users share a single device for different use cases and task-based workflows, returning the device to a "ready state" for the next user can be challenging. Organizations need to simplify device transitions without IT interaction and empower users to quickly remove their footprint from the device and ensure it is ready for the next user – without unnecessary steps.

Resetting devices encounter different team goals. IT does not want to perform cumbersome tasks like supporting shared-device transitions and re-provisioning processes. InfoSec needs to ensure the data on the device does not get into the wrong hands. Line-of-business leaders want to maximize device use and minimize device downtime. And employees want the confidence that any device they pick up will be ready for immediate use.

Enter Jamf Reset

1. A nurse uses a loaner device for the day.

2. They do their rounding and use the device to record sensitive patient information.

3. They use Jamf Reset to safely clear data from the device and put it in a state to be reprovisioned.

With **Jamf Reset**, a user can quickly clear all data from the device. Because there is no digital footprint of the prior user's settings or data, the next person to set it up for their specific needs and begin the process again.

Here's how Jamf Reset reimagines device re-provisioning:

Simple for end users

Jamf Reset puts a button to perform a device wipe right on the home screen; much easier than navigating the settings menu.

Paired with other configuration profiles or backgrounds, this option can be made prominent and obvious.

Auditable and MDM driven

Every wipe is tracked so IT knows if or when a device was digitally sanitized. This mobile device management (MDM) action is known by Jamf Pro, which puts the device in the ideal state to be reprovisioned.

Increase shared-device confidence

Users will feel more comfortable seeing their private information disappear from a public or shared device.

Organization-specific messaging – like customizing the logout button text – and branding can be applied to inform users of next steps that might take place outside the device.

Pairs with Jamf Setup

To round out the re-provisioning workflow, Jamf Setup offers a pick list of roles that drives automation within Jamf Pro.

Jamf Reset also supports the **Single Login workflow** that simplifies and secures frontline shared-device deployments. With Single Login, a user's cloud-identity credentials can be used to instantly de-provision an iOS or iPadOS device, ensuring that a user's footprint is wiped from the shared device — wirelessly and without IT interaction.

Setup and Reset. Rinse and Repeat. 100% over-the-air.

Simplify device re-provisioning with Jamf Reset, a free companion app to **Jamf Pro**.

Contact us to learn more about Jamf's shared-use device solutions today.