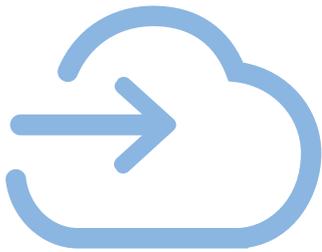


Jamf Cloud

Finalize your migration



Next steps: at a glance

You're moving to the cloud. It's the first step in what will be a successful journey to a more sustainable environment. Great decision. We're excited to help you make this transition. Working hand in hand with a Jamf Migration Specialist, you'll begin the process of migrating devices, data and settings into a Jamf Cloud-hosted Jamf Pro instance. The overview below provides an outline of next steps. We're ready to set you up for success, so let's get started!

1 Onboarding

We'll chat about a general timeline to implementation, as well as schedule the pre-migration call.



2 Pre-Migration call

Along with the Migration Specialist, you will verify current onsite integrations, workflows, enrolled devices and migration options.



3 Migration scheduling

You'll schedule the first migration session. A second session will be scheduled as needed.



4 Migration

With your Migration Specialist, you will set up your Jamf Pro instance in the Jamf Cloud. You will also configure macOS clients for migration.



1 Onboarding

You will receive an introductory email from Jamf's Services Program Manager asking for more information about the following:

- Your organization's deadline for completing the migration.
- Your availability to participate in a pre-migration call with a Migration Specialist.

Your timely response will allow the scheduling of a pre-migration call and enable Jamf to provide an estimated timeframe for your migration.

2 Pre-Migration call

To best understand your organization's unique environment, a Migration Specialist begins the migration process with a pre-call – a validation and preparatory conversation to review your current Jamf Pro setup and identify appropriate next steps. Expect to discuss:

- The status of on-prem Jamf Pro integrations with directory services.
- Workflows, enrolled devices and migration options appropriate for your unique setup.
- The desired URL for your Jamf Pro instance.
- Transferring of VPP and DEP capabilities.

Your timely response will allow the scheduling of a pre-migration call and enable Jamf to provide an estimated timeframe for your migration.

3 Migration scheduling

A Jamf Services Program Manager will contact you to schedule a half-day remote session.

- Sessions will be conducted via video conferencing.
- Sessions will have a minimum lead time of no less than 48 hours.
- Sessions can be scheduled to accommodate additional lead time as appropriate for customers.

4 Migration

During a half-day remote session, a Migration Specialist will help complete your Jamf Pro instance to the Jamf Cloud. This session will include:

- Coordination of database transfer and import, and DNS changes (if applicable).
- Initial login, as well as instance activation and configuration.
- Verification of APNs/VPP/DEP certificates, tokens and functionality.
- Verification of new device enrollment, software distribution, and configuration profile and remote command delivery.
- Strategy discussion and testing of local-to-cloud device migration options.
- Consultation on options to reconnect LDAP and SMTP integrations.

Ready to get started?

To learn more about how Jamf Pro can make an impact on your Mac and iOS management, visit [Jamf.com](https://www.jamf.com).