



# How to Maximize Shared iPad in Business

**iPad and iPhone are commonplace in industries across the world as businesses turn to Apple technology to automate workflows, increase efficiency, ensure greater security and deliver a better employee experience.**

Organizations – across industries like retail, transportation, hard hats or healthcare – have employees who are mobile by necessity, interacting with technology in a task-oriented fashion – often sharing devices. However, enabling end users in these roles with tools that streamline the job and make work more efficient is challenging. These employees have specific use cases that are solvable with the right technology and vendors that understand the technology interactions and workflows.

With support for Shared iPad in business from Apple, true Shared iPad capabilities are now a built in part of Apple Business Manager. This will help organizations use a single iPad for multiple customized use cases in a single day. Using a mobile device management (MDM) solution, like Jamf Pro, with Apple's free deployment platforms, offers organizations the power to change how they support mobile-enabled employees and, in turn, do business.



## In this guide, we discuss:

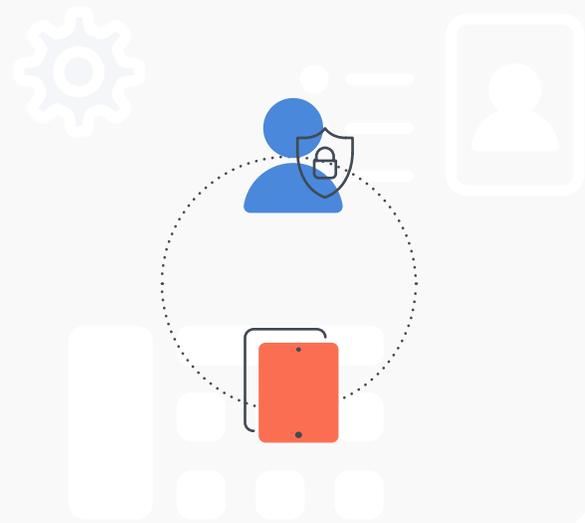
- The benefits of Shared iPad in business
- A customized versus personalized experience on a Shared iPad
- How to maximize your iPad initiative

## True Shared iPad in business

There are countless use cases across industries that demand employees, shift workers or team members have access to an iPad that is fit for their specific role without it being a dedicated device they keep. Imagine doctors being able to access the apps and data they need — regardless of which floor they are on caring for patients. For retail, any team member could use an available company devices as inventory collectors or line busters, better meeting the needs of their customers. Or this could be shift workers picking up a device when they arrive for work, and having a personalized device experience, from the second they log in until they clock out, on what could be a different device each day.

Regardless of use case, this means that Shared iPad empowers workers to meet their needs without unnecessary workflows. Before, executing a workflow like this would have required a manual “wipe and ready” IT process to accomplish a secure hand-off of the device. Not anymore. By bringing some of the same workflows from Apple School Manager that were used within education to deliver a shared, yet privacy-protected, device experience to students, device sharing within a business is as simple as can be.

Offer Shared iPad by combining Apple Business Manager, Managed Apple IDs and Jamf to give every employee a personalized experience with iCloud and collaboration with iWork and Notes.



## Customized versus personalized

The aforementioned Shared iPad initiative and workflow is working wonders within the education and commercial industry when it comes to the need for a personalized, Shared iPad experience with multiple users. Users simply login with their own Apple ID and their personal setup is pulled down from iCloud. But what about when you need a customized experience based on a user’s role?

Without a dedicated solution, resetting and exchanging devices between users based on roles requires a full, manual wipe. But with Jamf Pro and the Jamf Setup and Jamf Rest workflows, IT can customize a user’s experience based on their role, offering quick access to everything they need for their day. Choosing which route to go is the difference between a customized or personalized Apple experience. Both are fantastic when used at the right time with Jamf.





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## Jamf Setup

Jamf Setup is a flexible app that integrates with Jamf Pro to allow for immediate, purpose-driven device provisioning and re-provisioning. Jamf Setup is an intuitive app for IT and end users that customizes each interaction with a device to fit their needs.

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### With Jamf Setup:

- IT can customize and create an app-based set up workflow
- Provide the right apps for a tailored experience with pre-built, role-specific configurations.
- Democratize and automate the end-user experience, eliminating the need for IT to directly handle the device in order to provision it.
- Pair with Jamf Reset for simple, secure and auditable device wipes



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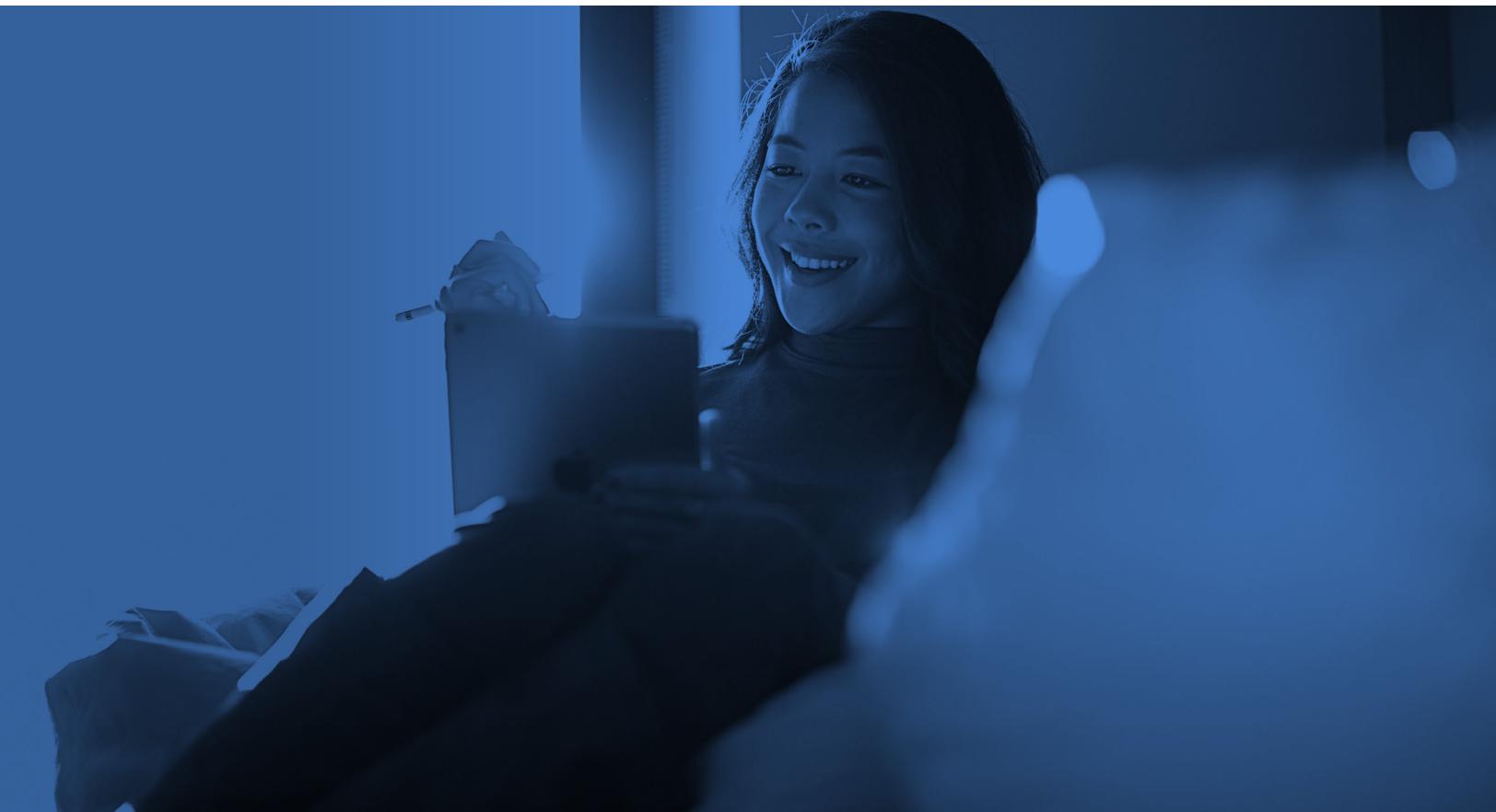
## Jamf Reset

Jamf Reset provides a secure re-provisioning workflow that guides users confidently through a two-step process to empower them to securely wipe a device and prepare it for the next user.

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### With Jamf Reset:

- Make device wiping a clean and simple process for every user
- Bring comfort to users looking to know their data and information is secure
- Keep track of when the device is digitally sanitized to assure security and privacy
- Pair with Jamf Setup for a seamless end of shift exchange and re-provisioning



[Jamf Pro](#) has simplified shared use of iOS and iPadOS with **Jamf Setup** and **Jamf Reset**. While they can be used separately, Jamf Setup and Jamf Reset are best when paired together to provide end-to-end configuration management that's easy and quick for users and effortless for IT. Jamf allows you to create a comprehensive Shared iPad environment for your business that fits the needs of your employees, whatever they may be.

[Single Login](#) with Jamf Setup and Jamf Reset provides frontline, deskless workers across industries a solution to tackle the problems of identity and access management, multi-user environments and login fatigue for shared iOS and iPadOS devices.



## Getting more success with iPad

Apple's investment into these shared initiatives is a calculated response to the rising need in business to help teams provision and re-provision their devices throughout the day quickly, effectively and in a customized or personalized manner.

We're ready to help you discover how Jamf and Apple power the ideal shared device experience in an easy yet powerful way.

[Contact us](#) or your preferred reseller today.