

A photograph of a young man with dark hair and a beard, wearing a maroon polo shirt with white stripes on the shoulders. He is sitting on a concrete ledge or bench in an outdoor setting with greenery in the background. He is looking down at a silver iPhone he is holding in his right hand.

The Apple Management Experts

At Jamf we help organizations succeed with Apple.

The Jamf Pro is the leading iOS Mobile Device Management (MDM) tool for organizations to configure, secure, and inventory iPads and iPhones.

What to consider when switching MDM providers:

USE DEP TO MAKE THE TRANSITION SEAMLESS

Apple's Device Enrollment Program (DEP) automates enrollment into MDM. DEP will make your switch easy by automatically enrolling all devices during the setup assistant following the device wipe.

BACK-UP YOUR DATA

Moving to a new MDM will likely involve wiping each device, so it's recommended to back up your data. Consider what data is local to the device and what data is hosted elsewhere. For example, email will likely be stored on your IMAP or Exchange server, so it can easily be re-downloaded after devices are setup. Apps can also be deployed with your new MDM server, and files may be stored in cloud services.

THE ORDER MATTERS

iOS only allows one MDM profile at a time, meaning you will first have to remove that existing MDM profile before you enroll with the Jamf Pro. The easiest way to do this is erasing the device — either remotely or locally in Settings.

PLAN A TIME TO MAKE THE SWITCH

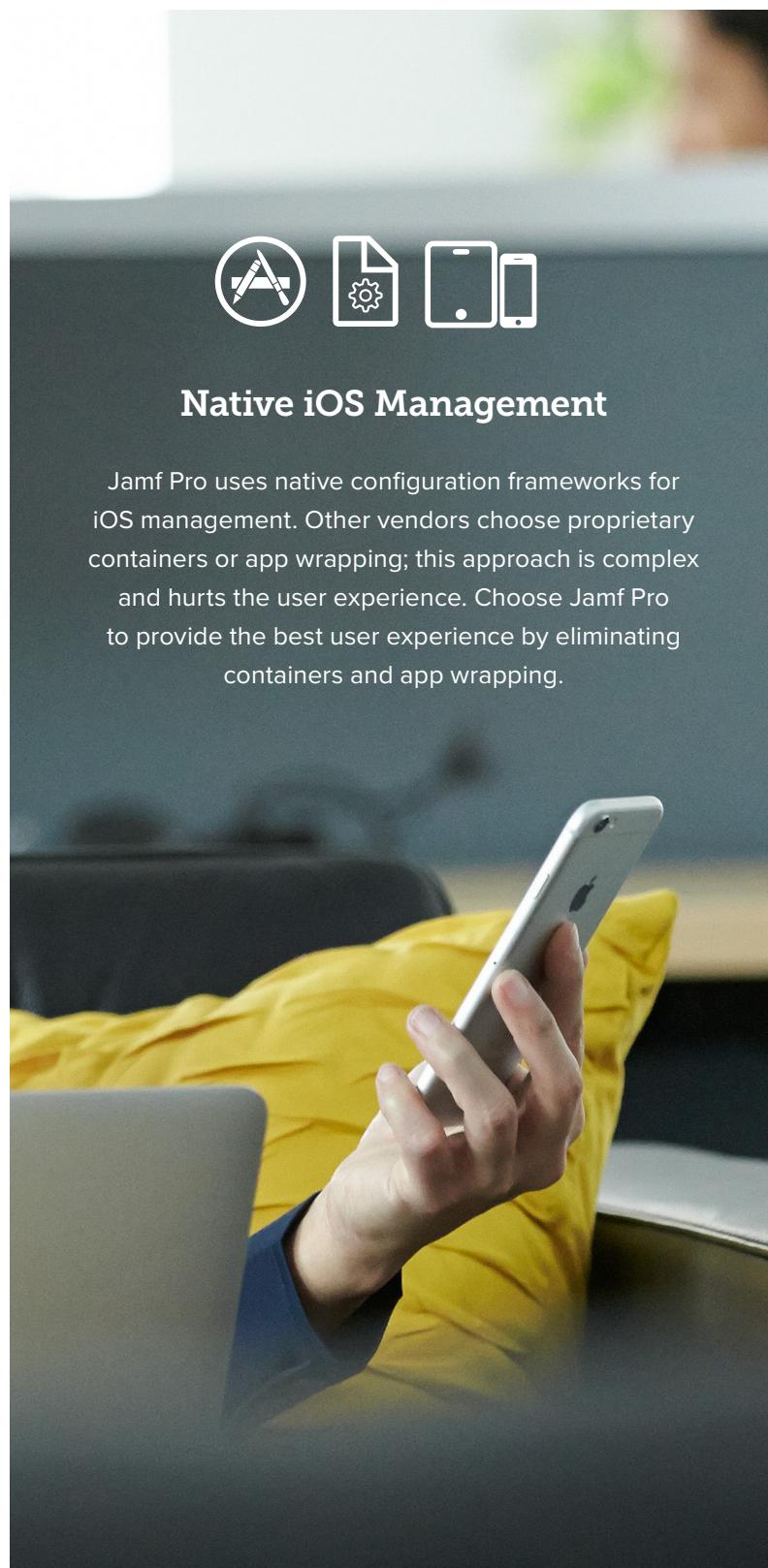
Choose a time where your devices can be out of use to make the switch. Ideally, this could be done in a central location by IT but remotely works too if your users have adequate training. This will be a great time to setup Jamf Pro with all your profiles and apps. Our JumpStart—training with every purchase—can help you prepare everything before your big switch.

CONSIDER YOUR VPP TOKEN

Your Volume Purchase Program (VPP) token keeps track of all bulk app purchases by your organization. Once you add your token to a new MDM service, the apps are removed from devices on the old MDM. Ownership of apps remains intact. Once you upload the token to the new MDM, you can reassign all your apps without needing to re-purchase.

EMAIL, APPS, AND SETTINGS

After your devices have been wiped and enrolled, you can deploy Mail profiles, apps, and configurations with your new MDM service to get devices up and running.





Why organizations stay and grow with Jamf

UNIQUELY APPLE

Work with a company that understands the unique capabilities Apple offers.

COMMITTED TO SUCCESS

A unique and personalized support model with unlimited support cases.

SERVICES TO HELP YOU SWITCH

Jamf offers professional services to help you switch your MDM to Jamf Pro

RETENTION

95% of Jamf customers renew annually and most double their Apple footprint in the first year.



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