



WHITE PAPER

How to Maximize Shared iPad in Business



iPad and iPhone are commonplace in industries across the world as IT and businesses turn to Apple technology to fine-tune processes, increase efficiency, ensure greater security and deliver a better employee experience. Whether specializing in retail, hospitality, manufacturing or healthcare, offering users a standard device with the ability to transform it into the exact tool they need is paramount for success.

A new iPad represents a blank canvas. The device's flexibility is what makes it the tool of choice for so many. But under the right management, a fleet of iPad have the ability to take business practices to the next level.

In fact, with the recent addition of support for Shared iPad in business from Apple, true Shared iPad capabilities are now a built-in part of Apple Business Manager, much like it is for Apple School Manager. This will help organizations use a single iPad or iPhone for multiple customized use cases in a single day. Combining a mobile device management (MDM) solution with Apple's free deployment platforms now offers the power to change how you do business.

In this white paper, we discuss:

- The benefits of Shared iPad in business
- A customized versus personalized experience on a Shared iPad
- How to maximize your iPad initiative

True Shared iPad in business

There are countless use cases across industries that demand for employees, shift workers or team members to have access to an iPad that is fit for their specific role, without it being a dedicated device they keep. Imagine doctors being able to access the apps and data they need, regardless of which floor they are on caring for patients. Retail employees accessing work email and apps while on the sales floor. Shift workers picking up a device when they arrive for work, having a personalized experience when they log in, and returning the device at the end of their day for someone else to securely use.

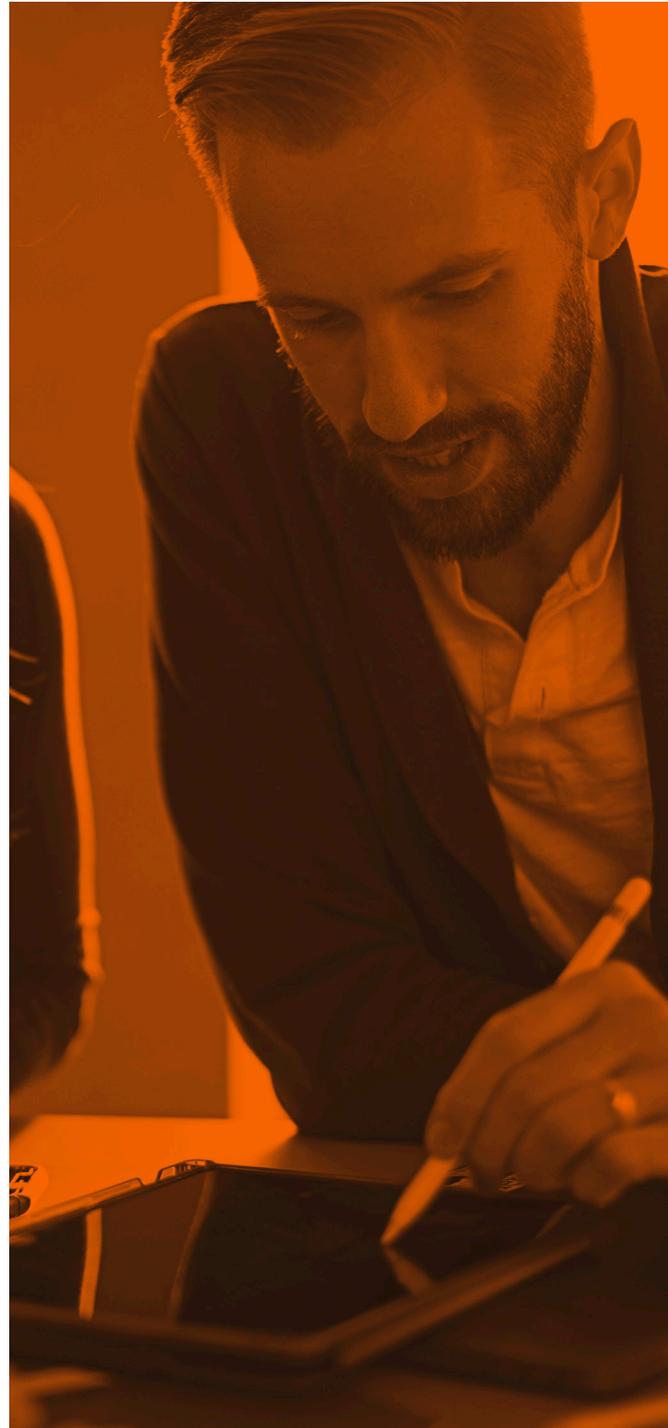
Before, executing a workflow like this would have required a manual “wipe and ready” IT process to accomplish a secure hand-off of the device. Not anymore. By bringing some of the same workflows from Apple School Manager that were used within education to deliver a shared, yet privacy-protected, device experience to students, device sharing within a business is as simple as can be.

Offer shared iPad by combining Apple Business Manager, Managed Apple IDs and Jamf MDM to give every employee a personalized experience with iCloud and collaboration with iWork and Notes.

Customized versus personalized Shared iPad

The aforementioned Shared iPad initiative and workflow is working wonders within the education and commercial industry when it comes to the need for a personalized, Shared iPad experience with multiple users. Users simply login with their own ID and their personal setup is pulled down from iCloud. But what about when you need a customized experience based on a user’s role?

Before, resetting and exchanging devices between users based on roles would take a full, manual wipe. But with Jamf Pro, Jamf Setup and Jamf Reset, IT can customize a user’s experience based on their role to offer them quick access to everything they need for their day. Choosing which route to go is the difference between choosing a customized or personalized Apple experience. Both are fantastic when used at the right time in conjunction with Jamf.



Jamf Setup

Jamf Setup is a flexible app that integrates with Jamf Pro to allow for immediate, purpose-driven device provisioning and re-provisioning. Jamf Setup is an intuitive app for IT and end users that customizes each interaction with a device to fit their needs.

Jamf Reset

Jamf Reset provides a secure re-provisioning workflow that guides users confidently through a two-step process to empower them to securely wipe a device and prepare it for the next user. Jamf Pro has simplified shared use for iOS and iPadOS with Jamf Setup and Jamf Reset. While they can be used separately, Jamf Setup and Jamf Reset are best when paired together to provide end-to-end configuration management that's easy and quick for users and effortless for IT.

With Jamf Setup:

- IT can customize and create an app-based set up workflow
- Provide the perfect tailored experience customized by role
- Put the power in the hands of their end users to change apps and settings to fit their needs
- Pair with Jamf Reset for simple, secure and auditable device wipes



With Jamf Reset:

- Make device wiping a clean and simple process for every user
- Bring comfort to users looking to know their data and information is secure
- Keep track of when the device is digitally sanitized to assure security and privacy
- Pair with Jamf Setup for a seamless end of shift exchange and re-provisioning



Leveraging Jamf's apps — Jamf Setup and Jamf Reset — will allow you to create a comprehensive Shared iPad environment within your business that fits the needs of your employees, whatever they may be.

Getting more success with iPad

Apple's investment into these shared initiatives is a calculated response to the rising need in business to help teams provision and re-provision their devices throughout the day quickly, effectively and in a customized or personalized manner.

[Learn More](#) about how Jamf and Apple bring the ideal device experience to you in an easy, yet powerful way. Better yet, [See For Yourself](#).

Or contact your preferred authorized reseller of Apple devices to get started.