



Conducting Secure Online Exams Using iPad

Q & A from the webcast - February 27, 2014

I have 1:1 iPads used in my grade (and we are expanding to five more grades next year), but after installing iOS 7, it has never worked correctly. I finally gave up and took the profiles off of my student's iPads. Have others had this issue?

There were several reports of schools having some issues after upgrading to iOS 7, particularly with "supervision". Apple released a solution to resolve the issue.

Is there a way to get a web clip into guided access through MDM? Our state is recommending guided access manually because they are using a web clip.

You can use guided access mode with Safari for web-based assessments.

I've tried to use Casper Focus but it would only focus maybe 80% of the class.

Usually the issue relates to the iPads not having the app installed, supervision removed, or in some cases internet access. Additionally, Apple push notification is used to pass the commands, while not a significant use of bandwidth, a reliable connection to the internet is required. If you have any questions, contact our support team.

Once locking the iPads into in Safari, can Casper Focus keeps them from jumping around to different websites?

One way to accomplish this is with the web filter configuration profile to restrict students to the website.

How do you lock out access to the address bar in Safari with Casper Focus?

Casper Focus doesn't lock out the address bar, but with the Casper Suite you can set a configuration profile for web filtering to restrict to a specific website. When the device is locked to Safari, only the page or pages specified can be accessed. This works for allowing only an approved list or as needed, one specific site.

We've looked at Kiosk Pro Lite, which can be configured manually to a website. Is there a way to configure that ahead of time, push it out, then use Casper Focus to lock students into it?

With the Casper Suite, you can set a configuration profile to restrict to a certain website or list of sites. Then, you can combine with Casper Focus to lock the iPad into Safari.

If the students have a pass code on the device Casper Focus won't continue again when the iPad restarts. Why?

The expected behavior is for the device to return to the locked app. Once the student enters their pass code they will return to the "locked" app. That said, the Smarter Balance app will have logged them out of the test.

Will the Casper Suite work with student owned iPads or do they have to be configured by the school?

Casper Suite can manage student owned iPads or school owned; Casper Focus requires supervision, which is typically only used with school owned devices. As with other BYO requirements, schools could insist that iPads used in schools be supervised.

For information, and to schedule a demonstration, please visit jamfsoftware.com.

Can Casper Focus lock students into more than one app at a time?

No, Casper Focus can lock the iPad into one app at a time. The teacher can easily switch between apps, but only one at a time.

Can we get onsite launching and teacher training with this software?

Yes. We offer a wide range of training courses. Teacher training is not currently a listed option, however it is available upon special request.

<http://www.jamfsoftware.com/training/>

How would this work with quizzes that are located in an LMS such as Moodle?

You could lock the iPad into an LMS app (like Moodle) but there isn't a way to restrict only a specific section of that app, like a specific quiz.

How much is Casper Focus if we already have the Casper Suite?

There is no additional charge. You can download Casper Focus from the iTunes store. <https://itunes.apple.com/us/app/casper-focus/id635738553?mt=8>

Did I hear you right - if the pad is not in guided access or Casper Focus, you cannot not run the test?

With the Smarter Balance secure browser app, if Guided Access is interrupted the app will pause the test and require logging back in once Guided Access is re-enabled.

What can Casper Focus do in terms of assessment management that Profile Manager can't?

Casper Focus offers an iPad app for a teacher to use in real-time during class. Profile Manager is designed for an IT administrator and not for real-time classroom use.

Can you give us a quick overview of how students are imported on the backend for Casper Focus?

We will look to have a brief explanation available, for now please refer to the SIS Importer User Guide.

<https://jamfnation.jamfsoftware.com/viewProduct.html?id=248&view=info>

Has the bug that when the student was unfocused the app lock profile was not been removed? This was an issue we had last semester and have not yet received a resolution from your developers.

While not certain to the exact issue, with our 9.23 update to the Casper Suite and Casper Focus locking and unlocking functions should be performing correctly. If you continue to have an issue, please contact our customer support.

Do we have to have assignments in Apple configurator in order to take advantage of Casper Focus?

Assignments is not necessary, you only need to "supervise" the devices using Apple configurator.

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