



# Streamline and enhance the delivery of care.

Empower patient and care teams with Apple and Jamf.



**Mobile transformation is accelerating in healthcare.**

Patient and provider expectations are rising. Is your health system ready to meet them?

Using Jamf to manage and secure Apple deployments can help your organization deliver more precise, effective technology solutions to the evolving frontline.

[Explore what's possible with Apple healthcare solutions.](#)



Cincinnati Children's Hospital Medical Center uses Jamf to manage and automate patient experience and clinical communications deployments of iPhone, iPad, and Apple TV. Watch our [webinar](#) to hear how this Top 3 US Children's hospital secures and scales these new mobile experiences.

## Deliver experiences users love and organizations trust.

The employee experience must evolve to support the growing mobile technology trend for clinical point of care, telehealth and remote work.

Maintaining a simple work experience is critical to employee satisfaction, especially in an industry where clinical burnout and fatigue are at an all-time high. At the same time, securing an employee's access and connection to critical cloud applications is a must, especially when accessing electronic health record systems or other clinical systems that contain Personal Health Information (PHI) or Personally Identifiable Information (PII). This is true for doctors using their personal phones or remote workers on managed iPads with telehealth and clinical apps in the field or at patients' homes.



## Transform the patient experience.

With iPad and Apple TV, healthcare systems can deploy apps to bedside devices that engage, educate, and entertain patients in new ways. Patients can securely access their medical records, interact with caregivers, access apps for education and distraction, and more. Jamf solutions help health systems to deploy iPadOS and tvOS solutions as part of a multi-faceted strategy to enhance the patient experience.

**Our management and security products** set the foundation for success with iPad and Apple TV for patients. Discover our patented patient experience solutions that take things further, and mesh IT automation and patient empowerment in a new way.

## Streamline clinical communications.

iPhone and iPad at the center of the provider and clinical experience can **empower users to deliver more efficient and accurate patient care**. For example, **UCHealth in Colorado** reduced the time to vaccinate patients from 3 minutes to 30 seconds by switching to an iPhone-based workflow during mass vaccination events. This reduction in time to complete a task adds up; and shows the value that mobility can provide healthcare across the continuum of care.

With Jamf, healthcare organizations can configure the right policies and profile applications for clinical use, whether for corporately owned 1:1 and shared-use deployments or personally owned bring your own device (BYOD) programs. Our patented shared device provisioning solutions help ease the management burden on corporate-owned devices in the field.

## Simplify telehealth.

With Apple devices for telehealth, patients, providers, family and loved ones can connect when they need it most. Telehealth apps and solutions that can run on Apple devices range from web-based solutions and electronic health record (EHR) vendors to specialized telehealth hardware/software providers — even start-ups!

With Jamf, **Apple devices can be managed and secured for any telehealth use case**, including core device and app configurations and app and network security. Jamf partners with apps, like Butterfly Network and Locus Health, to extend the use of Apple for remote care and hospital at home, allowing health systems to explore new modalities alongside existing telehealth and remote health initiatives. And for specific use cases, Jamf's automated workflows simplify iPad-based video conferencing to launch in a few simple taps.

## Enhance outcomes with Jamf's patented solutions.

Jamf helps your organization scale modern Apple healthcare deployments for patients, care teams and beyond.



### Automated bedside device management

Automatically refresh devices between patients without intervention from IT using [Jamf Healthcare Listener](#). When a patient's record registers discharge orders, bedside-issued devices assigned to that patient are securely wiped and restored via Jamf Pro.



### Remote bedside device management for parents and guardians

[Jamf Parent](#) transfers temporary control of bedside iPads on parent and guardian personal devices, which ensures patients with age or developmental needs have safe, controlled experiences with their issued at-home devices.



### Apple TV and AirPlay solutions

Jamf Pro's Airplay Permissions and AirPlay Security functions make [Apple TV Management](#) a breeze. In a patient room, iPad and Apple TV can be securely deployed and linked to the in-room iPad, ensuring that AirPlay and remote-controlled activity and content originate from the appropriate device, not their neighbors.



### BYOD and 1:1 productivity solutions

Jamf Pro's integration with Apple Business Manager and Apple School Manager allows for simplified enrollment of iOS devices, whether when the device turns on for corporate devices or when the user signs into the work account with

their cloud identity credentials in the iOS settings app. For personally-owned [BYOD devices](#), this ensures that security services and baselines are established for apps, settings and configurations.



### Wireless Provisioning & Refresh apps

[Jamf Setup](#) and [Jamf Reset](#) apps streamline device provisioning and refreshes — no cart or IT required — and allow a user or field services tech to easily push a device configuration or initiate a device refresh in Jamf Pro.



### Frontline Worker Shared Device Solutions

Our [Single Login workflow](#), powered by Jamf Setup and Jamf Reset, enhances the frontline worker experience on shared iOS and iPadOS devices and powers next-level shared device personalization and efficiency. This workflow is currently in Preview and available for any customer to test. Request a pilot to try Single Login for yourself.



### Video Conference Automation

[Virtual Visits](#) with Jamf simplifies on-demand ad-hoc telehealth video encounters via iPad for specific use cases. Patients, providers, families and loved ones can all connect to a patient device in a frictionless way that removes the burden of typical modern video conferencing experiences.



## Manage and secure your users and organization with Jamf.

“We’ve placed an entire focus around the patient experience to automate workflows that assist in improving outcomes, making technology a continued partner in the care and wellness of the patient.”

– Walter Dobbins Jr., Lead Admin Client Systems, Cincinnati Children’s Hospital Medical Center

Jamf’s **device management solutions** set the baseline configurations, profiles, applications and device enrollment and offer IT admin’s remote access for remediation and automation needs for all deployments — on-premises or cloud-based.

Our security solutions **protect and monitor endpoints**, block and **quarantine threats in real-time**, and audit device security benchmarks with fleet **visibility and compliance**.

And identity and access management with Jamf provides identity verification and Zero Trust Network Access (ZNTA) to **secure access to business resources and applications**, regardless of ownership type.

When used together, Jamf helps your organization achieve Trusted Access for identified, trusted users on secure, compliant devices to protect organizational data and enable productivity from anywhere.



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