Secure Communication and Improve Clinical Workflow with iPhone

Enhance the delivery of care with PatientSafe and Jamf.

Check-in to the new era of healthcare.

Today's healthcare workforce is increasingly mobile with more doctors, nurses and care providers using mobile devices to stay connected with each other and their patients. However, as more technology is introduced, hospitals must evolve their (all too often) fragmented workflows to find new and improved ways of streamlining communication and care coordination.

Additionally, a 2018 Healthcare Information and Management Systems Society (HIMSS) Analytics survey said the average care team member — physicians, nurses, health professional — must use up to five different devices or approaches to communicate and execute a defined plan of care.

This has led health systems to pursue a simpler, yet comprehensive clinical communication and collaboration platform that addresses hospital-wide challenges and provides a holistic experience from device to app to care provider/patient.

Fixing a broken communication system.

PatientTouch from PatientSafe consolidates secure messaging, voice, pages, alerts, alarms and nurse calls with electronic health record (EMR) data and clinical workflows in one mobile app for the entire care team.

PatientTouch enables safe, accurate communication by delivering real-time clinical data about the right patient to the right care team member in every secure message. Its ease of use, intuitive workflows and patient information context decrease communication inefficiencies to maximize Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) scores and overall quality of care.

When communication and clinical workflows are unified, the care experience is transformed, empowering care teams to deliver better results. PatientTouch is the only solution that enables both care collaboration and execution of clinical workflows in a single application. From making rounds on a hospital floor to handing off a patient to another provider, PatientTouch streamlines communication-driven workflows to close the loop on care safely and efficiently.

Setting hospitals up for success with PatientTouch.

With Jamf Pro, the gold standard for Apple management in healthcare, paired with Apple Business Manager, healthcare IT can leverage a zero-touch workflow to deploy iPhone at scale. Together, these systems ensure a smooth end-user experience without manual configuration on the device itself.

iPhone devices can be deployed straight out of the shrink-wrap with appropriate apps and security settings already installed — ensuring healthcare organizations mitigate risk associated with industry compliance standards like Health Insurance Portability and Accountability Act (HIPAA). For Cisco customers, Jamf Pro can mark PatientTouch and other critical apps for Fast Lane (Quality of Service), ensuring that clinical calls aren't dropped as a nurse or doctor roams a facility.

PatientTouch can be pre-configured through Jamf Pro with managed app configuration, Apple's native framework for app configuration and security. This allows healthcare IT to avoid the need for app containers or bolt-on security tools, which hinder user experience, and at their worse, can break clinical workflows.

Return on investment with PatientTouch.

With the right device, network and device management foundations in place, PatientTouch can drive significant return on investment (ROI) for a healthcare institution by empowering your frontline care teams. Organizations with PatientSafe deployed have reported:

60 minutes
saved per nurse shift on care coordination and documentation

5 minutes
average saved per time when connecting with the right care team member

86%
improvement in clinical response time

67%
fewer care interruptions

The best way to deliver care.

Whether you're a part of a large hospital or small care facility, PatientSafe and Jamf can help you deliver a mobility solution that empowers nurses and clinicians to achieve better outcomes for patients.

Put our solution to the test and see the benefits for yourself.

Get Started

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jamf

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Ready to transform the clinical experience at your hospital?
Get started at **jamf.com/patientsafe**.