

Unterhering Classroom Presentations with Apple TV

Q&A from the Webinar - May 8, 2014

Can the Apple TV setup of restrictions and custom Main settings be configured in the Apple Configurator profile and for several devices at one time?

Custom settings are not currently an iOS option, these settings need to be done from the individual Apple TV menu.

Will Casper Focus be able to initiate AirPlay mirroring with desktops/laptops as well as iPads?

At this time, Casper Focus and the prompting to Airplay is for iPad, iPhone, and iPod Touch only. Casper Focus for Macs is currently a feature being requested by customers and the question will be shared with our product management team.

Does this allow for the Apple TV to be seen across subnet boundaries? Or are the iPads on one subnet wireless and the Apple TV on another subnet ethernet, separated by a router?

Casper Focus relies on the native AirPlay protocol, so we will face the same network limitations. However, depending on the hardware and iOS version, we can AirPlay between subnets using Bluetooth.

Do you need to enroll the Apple TV with the Casper (JSS) server, or can you use any Apple Computer with the JSS website?

It is possible to enroll an Apple TV from any OS X computer that is running Apple Configurator and is able to communicate with the JSS.

How much does the license cost per Apple TV?

Apple TVs are treated as a mobile device and fall under the same pricing you receive for other iOS devices (iPad, iPhone, & iPod Touch).

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Is there OTA enrollment that will bring Apple TV into Casper Management?

Currently only Apple Configurator is supported for enrolling Apple TV. There may be a future ability to enroll utilizing a script or DEP method.

Can Casper set restriction passcodes for Apple TV?

Setting restriction or airplay passcodes is not a profile currently supported by Apple. Both, restriction or airplay passcodes, need to be set within the individual Apple TV settings menu.

Our university has student-owned iPads. What information does the administrator need from those students in order to get their personal iPads linked to Casper Suite?

Student-owned devices can be enrolled into the Casper Suite JSS via a URL that can be sent to the students. Casper Focus can be used to allow AirPlay prompting with non-supervised devices. Other aspects of Casper Focus, such as app or website locking, require devices to be supervised and are not normally done for personally owned devices.

Is there a way for teachers to manage their class lists for Casper Focus, or does the JSS admin have to create the class lists (device lists) for them?

Management of class lists is done from within the Casper Suite and requires an account with specific privileges, usually not granted to teachers. That said, many institutions are having instructional IT or library staff manage class lists. Class lists can also be tied to an SIS system with a scheduled sync.

Where can we find these steps on Support?

https://jamfnation.jamfsoftware.com/article.html?id=363

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