# 🖌 jamf

# Jamf Management Product and Plan Comparison

#### Simplify work with Jamf

Jamf helps organizations of any size to manage and secure their Apple environment. This comparison of key features and functionality will help you choose the Jamf product, plan and **price** that is right for you.

#### **Jamf Now**

Jamf Now [2] is the easiest way to perform small business MDM tasks on Apple devices within your organization.

#### Jamf Pro

Jamf Pro 12 is the Apple device management tool that empowers IT pros and the users they support by delivering on the promise of unified ecosystem management for Apple devices.

#### Jamf Business plan

With the Jamf Business plan [2] (Jamf Pro, Connect, and Protect) — securely connect users to resources, manage your Apple ecosystem and protect Apple devices from vulnerability for one flat-rate per user.

## **Device Management**

	Jamf Now	Jamf Pro	Jamf Business plan
Configure Wi-Fi, email, calendar and contacts	<ul> <li>Yes</li> </ul>	Yes	<ul> <li>Yes</li> </ul>
Run custom macOS scripts	× No	Ves	✓ Yes
Deploy iOS, macOS, iPadOS and tvOS updates	Ves	Ves	Ves
Same-day support to Upgrade to newest Apple OS	✓ Yes	✓ Yes	<ul> <li>Yes</li> </ul>
Blueprints to distribute settings, apps and restrictions	<ul> <li>Yes</li> </ul>	× No	× No
Patented Smart Groups for automated, dynamic targeting	× No	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
Integrate with Apple Business and Apple School Manager for zero- touch deployment	✓ Yes	✓ Yes	<ul> <li>Yes</li> </ul>
Enrollment customization for zero- touch deployment	× No	✓ Yes	<ul> <li>Yes</li> </ul>
Secure data on mobile BYO devices while preserving user privacy	× No	<ul> <li>Yes</li> </ul>	✓ Yes*
Self Service for settings and policies, company resources and document	× No	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>

\* – includes additional security and access features



## App Management

	Jamf Now	Jamf Pro	Jamf Business plan
Deploy App Store apps	✓ Yes	<ul> <li>Yes</li> </ul>	Yes
Deploy third-party Mac apps	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
Deploy in-house apps	✓ Yes	<ul> <li>Yes</li> </ul>	Yes
Pre-configure app settings	× No	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
Automated updating and deploying	✓ Yes	<ul> <li>Yes</li> </ul>	Yes
Patch notifications for third-party Mac apps	× No	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
App Installers to automatically update and deploy third-party app	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	✓ Yes
Self Service for macOS App Store and custom apps	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>



## Inventory

	Jamf Now	Jamf Pro	Jamf Business plan
Device and inventory reports	<ul> <li>Yes</li> </ul>	Yes	Yes
Export inventory data	<ul> <li>Yes</li> </ul>	✓ Yes	✓ Yes
Dynamic inventory reporting and alerts	× No	Yes	Yes
Extensible inventory collection	× No	✓ Yes	<ul> <li>Yes</li> </ul>

## Security

	Jamf Now	Jamf Pro	Jamf Business plan
Enforce data encryption	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
Remote lock, unlock, wipe, Lost Mode	✓ Yes	✓ Yes	<ul> <li>Yes</li> </ul>
Passcode management	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>
VPN configuration	× No	✓ Yes	<ul> <li>Yes</li> </ul>
Manage local macOS accounts	× No	✓ Yes	<ul> <li>Yes</li> </ul>
Prevent known Mac malware, adware, ransomware, and potentially unwanted programs (PUPs) from executing on organizational devices	✓ Yes	× No	<ul> <li>Yes</li> </ul>
Access to Jamf's extensive knowledge of macOS malware through ongoing leading-edge research and third- party feeds	Ves	× No	✓ Yes

# Security

	Jamf Now	Jamf Pro	Jamf Business plan
Automate common incident remediation actions such as lock down your device, remove files, reset settings and remotely redeploy macOS	× No	× No	✓ Yes
Full visibility into all of the activity of the security tools built into macOS	× No	✓ Yes	✓ Yes
Identity-based account provisioning and macOS login	× No	× No	✓ Yes
Custom branding availability	× No	× No	✓ Yes
Okta, Microsoft Azure, Google Cloud, IBM Cloud, PingFederate and OneLogin IdP compatibility	✓ Yes*	× No	✓ Yes
Includes multi-factor authentication SSO with cloud IDPs	× No	× No	✓ Yes
Password sync to ensure a user's cloud identity password is synced with a local Mac password	Ves	× No	✓ Yes
Block zero-day threats like phishing and malicious domains	× No	× No	Ves

 $^{*}-$  Okta and Microsoft Azure only



### Integrations

	Jamf Now	Jamf Pro	Jamf Business plan
Jamf Connect	× No	Yes	✓ Yes
Jamf Protect	× No	✓ Yes	✓ Yes
Directory single sign-on (SSO)	× No	Yes	✓ Yes
API Integrations (Jamf Marketplace)	× No	✓ Yes	✓ Yes

#### Support

	Jamf Now	Jamf Pro	Jamf Business plan
Email/Chat support	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	✓ Yes
Phone support	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	✓ Yes
24/7 support available	× No	<ul> <li>Yes</li> </ul>	✓ Yes
Additional resources and materials	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>	<ul> <li>Yes</li> </ul>

## Looking for something more?

Check out the Jamf Enterprise plan ☑



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