# Altiris Plug-in User Guide

Version 1.0

JAMF software

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JAMF Software
301 4th Ave S Suite 1075
Minneapolis, MN 55415-1039
(612) 605-6625

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# Contents


Page 4 Overview

Page 4 Requirements

Page 4 Installing the Altiris Plug-in

Page 5 Setting Up an Altiris Plug-in Instance

# Overview

The Altiris plug-in is a plug-in for the JSS Conduit. It allows you to export inventory data from the JSS to an Altiris database. This allows system administrators who are using Altiris to view hardware and software information for the computers and mobile devices in your JSS.

***Note:*** Inventory data acquired using Recon.exe and exported from the JSS to an Altiris database may contain less information than inventory data that is acquired using Altiris on Windows computers.

# Requirements

Exporting data using the Altiris plug-in requires:

- JSS Conduit v2.0
- Casper Suite or Recon Suite v8.21 or later running in your environment
- Altiris IT Management Suite 7.1 SP2
- Altiris SDK installed on the Altiris server

  You can download the Altiris SDK from http://altirisdl.com/eval/Altiris_ASDK_1_4.exe.
- API write privileges to the Altiris database

# Installing the Altiris Plug-in

Follow these steps to install the Altiris plug-in in the JSS Conduit.

You must have the JSS Conduit installed before you install the plug-in. For instructions on how to install the JSS Conduit, see the *JSS Conduit User Guide*.

**To install the Altiris plug-in:**

1. On the computer that has the JSS Conduit installed, extract the Altiris plug-in ZIP file.
2. Copy contents of the extracted folder to the following location:

   `/path/to/JSSConduit/resources/plugins/`

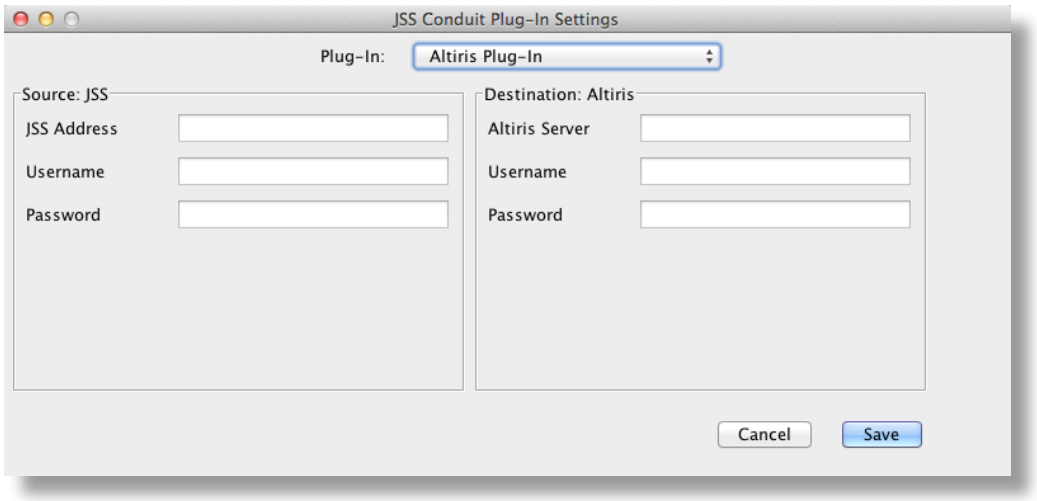
# Setting Up an Altiris Plug-in Instance

Before you can export data to an Altiris database, you must launch the JSS Conduit and set up an Altiris plug-in instance. This allows you to specify a source and destination for the data you plan to export.

If you have more than one JSS or Altiris database, you can set up multiple instances of the Altiris plug-in.

**To set up an Altiris plug-in instance:**

1. Open the JSS Conduit (`JSSConduit.jar`).
2. If prompted, enter credentials for a local administrator account, and then click **OK**.
3. Click **Add** (+) and choose "Altiris Plug-in" from the **Plug-In** pop-up menu.
4. Enter the URL of the JSS you want to export data from.
   The URL must include the correct protocol, domain, and port. It cannot end in a backslash (/). For example:
   https://jss.mycompany.corp:8443




5. Enter credentials for a JSS user account.
   The account must have API privileges to read computers and/or mobile devices. For instructions on granting API privileges to JSS user accounts, see the "Managing JSS User Accounts" section of the *Casper Suite Administrator's Guide*.
6. Enter the DNS name or IP address of the Altiris server.
7. Enter credentials for an account with API write privileges to the Altiris database.
8. Click **Save**.

After setting up an Altiris plug-in instance, it appears in the main window of the JSS Conduit. For instructions on how to start exporting data, see "Exporting Data with the JSS Conduit" in the *JSS Conduit User Guide*.