Simplified iPadOS and iOS Upgrade Workflow

This guide walks you through the process of upgrading your Apple devices to iOS 15 and iPadOS 15 using Jamf Now.

With the release of a new Apple operating system, it's recommended to first check compatibility with existing software, test the stability of the OS, and make sure it meets the organization's needs prior to upgrading. That's why the first question you need to ask is — **Do you want to upgrade now?**

NO

Jamf Now has the ability to delay any iOS/iPadOS upgrade. If you want to delay operating system updates, you can do so via Blueprint and Restrictions. This feature is a critical tool for Jamf Now Adminstrators that want to leave time between general availability of a new iOS/iPadOS version and deployment to their teams, most commonly to allow for pre-deployment testing.

YES

Once you have decided to move forward with an upgrade, you need to determine if you want users or IT to be in charge of the upgrade.

✓ **SOFTWARE UPDATE BY USER**

The user simply goes to Settings on their device(s) and starts the installation.

✓ **SOFTWARE UPDATE BY IT**

iOS/iPadOS devices enrolled via Apple Business Manager or Apple School Manager can be upgraded by sending a Jamf Now command to download and install iOS 15 or iPadOS 15.
No user interaction required for this option.

NOTES:

- If there is no passcode, you can perform the installation automatically. If the device has a passcode, Jamf Now queues the update and the user is prompted to enter their passcode in order to start the installation. The MDM command can be sent to individual or groups of devices.

- IT admins will be able to choose to let devices continue using iOS 14 or iPadOS 14 but still update them with the essential security settings Apple rolls out. This gives you the additional time you ned to make the move when you are ready without the fear of missing out on security updates.

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To learn more about streamlining your iOS or iPadOS upgrades with Jamf Now, visit **jamfnow.com**.