From Imperative to Declarative: A New Era of Device Management

OJAMF NATION LIVE



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Agenda

1 | What is Declarative Device Management?

Sure. You know how Mobile Device Management works today, but what's different and how will it impact you?

2 | What can I do today?

Let's talk about where Declarative Device

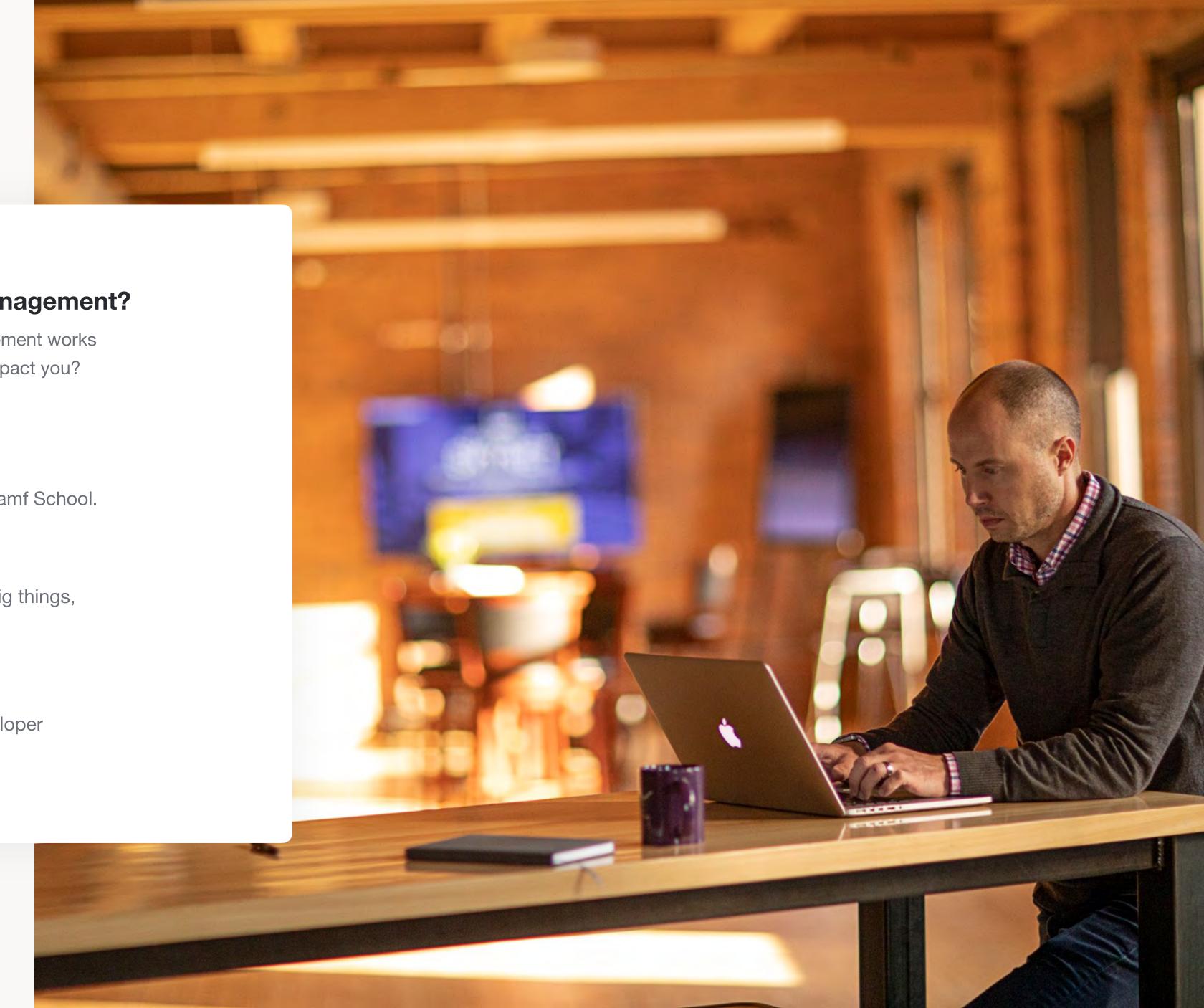
Management exists inside Jamf Pro and Jamf School.

3 | The future is bright!

Declarative Device Management means big things, let's talk about what comes next!

4 | WWDC

What's new from Apple's Worldwide Developer Conference?



1 What is Declarative Device Management?

DDM - An Overview

How many of you are using Declarative Device Management with Jamf?

All of you!

"The future of device management is declarative management"

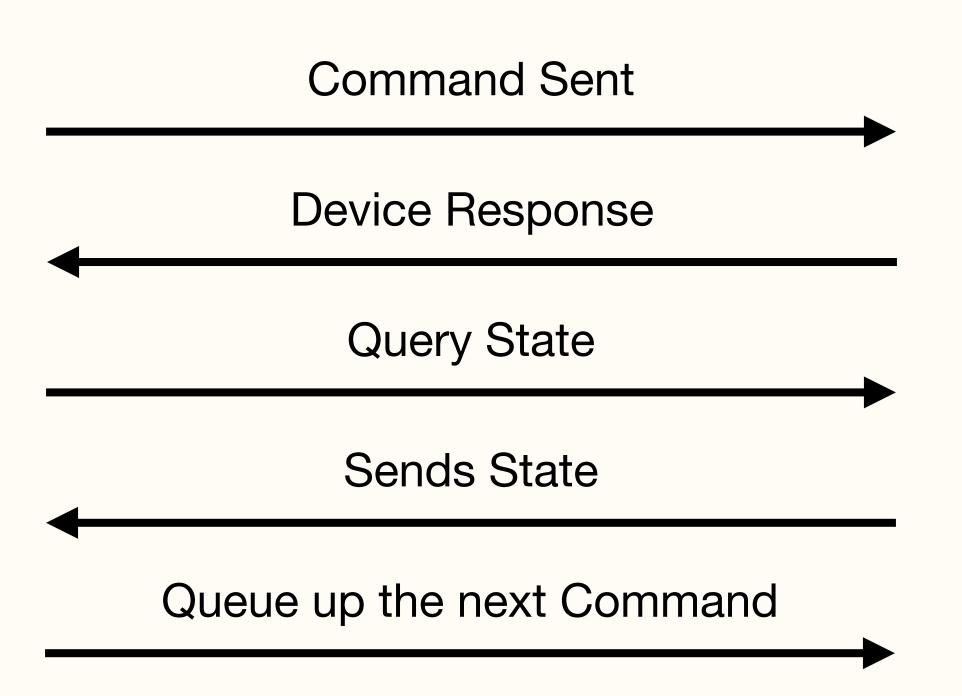
Apple, Worldwide Developer Conference - June 2022. Session 'Adopt declarative device management' - #10046

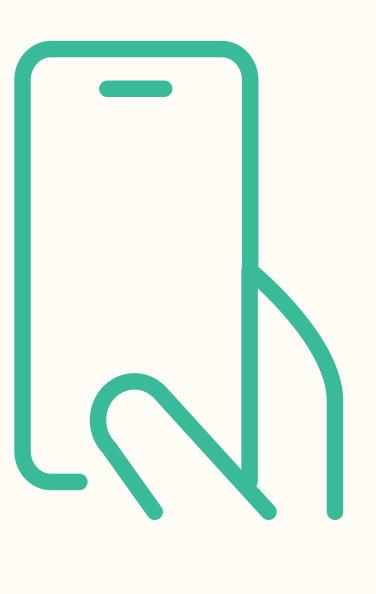


Imperative Device Management



Jamf Pro / School / Now





...Now Multiply That By 1,000 Devices

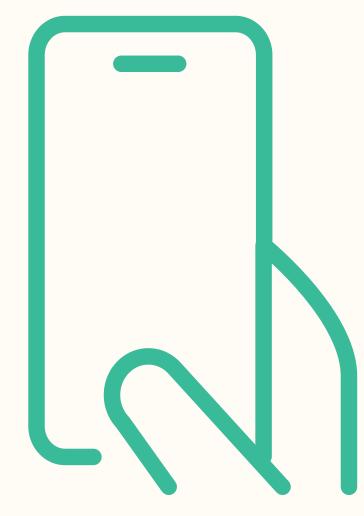
Imperative Device Management is Hard...

Declarative Device Management



Jamf Subscribes to Status Items

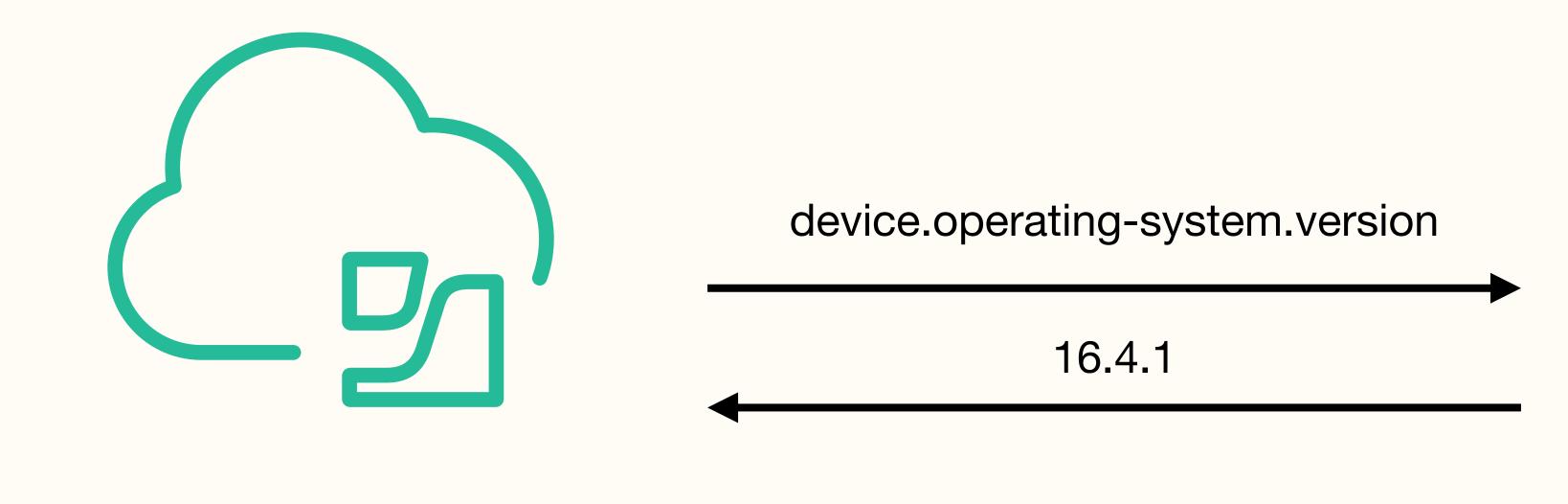
Device Proactively Sends State Changes

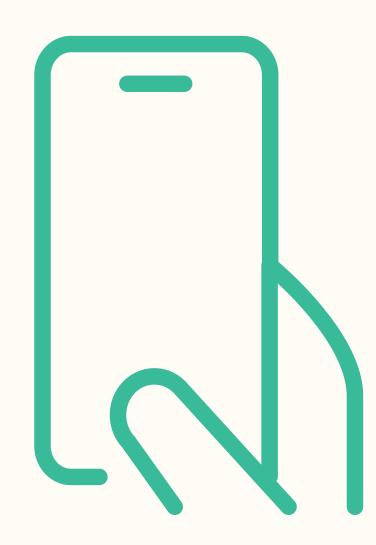


Jamf Pro / School / Now

User Devices

Declarative Device Management





Jamf Pro / School / Now

User Devices

How do they compare?

Imperative Device Management

Very Chatty Protocol

Hard to Scale

Lots of Logic for Some Workflows

Hard to Expose Custom MDM Commands



How do they compare?

Imperative Device Management

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Declarative Device Management

Matches Apple's Programming Approach

More Scalable

It's Autonomous

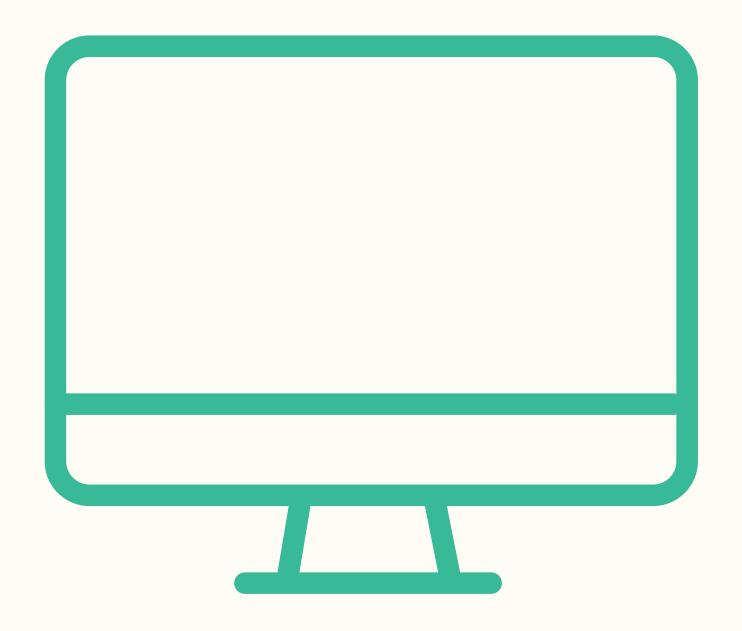
Easier for Jamf to Implement New Additions



What's Inside Declarative Management?

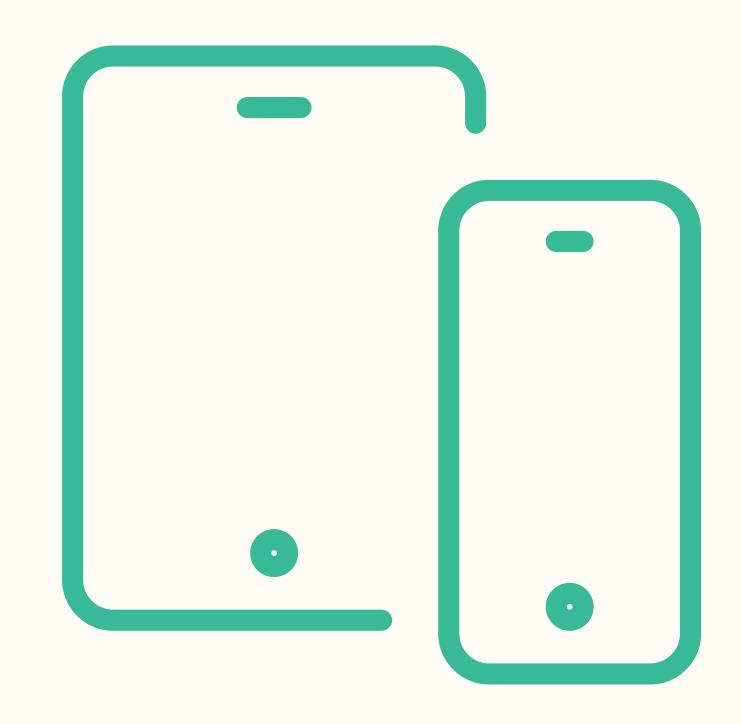
Declarations

- Deliver device functionality
- Comprised of a dictionary of key/value pairs
- *New* This is sent as JSON objects instead of .plists



Status

- Used to track changes in device state.
- Comprised of a dictionary of key/value pairs.
- *New* This is sent as JSON objects instead of .plists

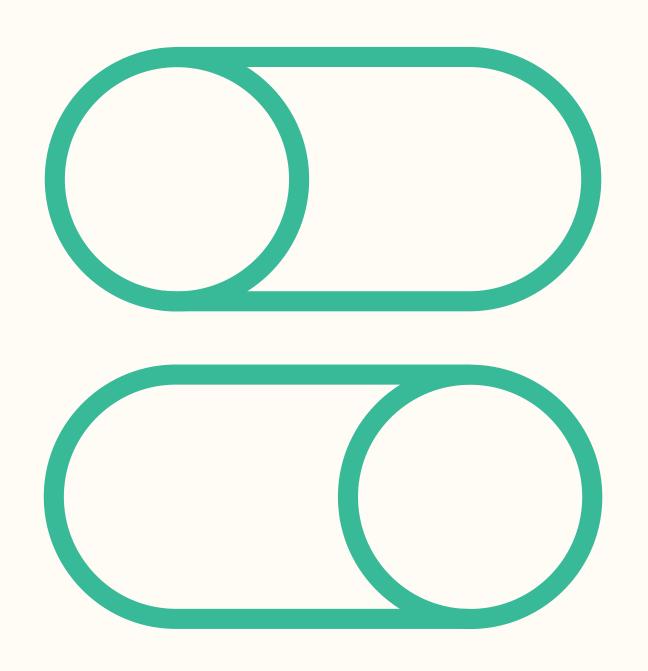




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Extensibility

 Used to advertise what a device is capable of.



Declarative Device Management

June 2021

DDM announced

Account-Driven
User Enrolment

October 2021

Jamf launches support for accountdriven enrolment

Jamf Pro + Jamf School June 2022

DDM Protocol extended

Support for

iOS iPadOS macOS tvOS Nov 2022

Jamf enables DDM

All Devices in

Jamf Pro + Jamf School

Early Support for Status Channel Reporting **April 2023**

Jamf Extends
Support for DDM

More Status Channels Added June 2023

WWDC 2023

2 What can I do today?

Let's look at Jamf supported features

Interoperability

DDM & Config Profiles / Commands Coexist

We are all-in on DDM.



Jamf Pro Support (DDM)

- Automatically enabled in iOS/iPadOS 16 & macOS
- Device proactively reports inventory to Jamf Pro
- Smart groups are automatically reevaluated
- Device evaluates itself against existing declarations



Jamf School Support (DDM)

Current status channels:

- device.model.family
- device.model.identifier
- device.model.marketing-name
- device.operating-system.build-version
- device.operating-system.family
- device.operating-system.marketing-name
- device.operating-system.version
- device.identifier.serial-number
- device.identifier.udid
- passcode.is-compliant
- passcode.is-present



3 The future is bright!

Let's talk about what comes next.

Old Workflows

| Pending Comma | inas | | | | Cancel All |
|---|---|------------------------|--------------------|----------|------------|
| COMMAND | STATUS | DATE ISSUED | DATE OF LAST PUSH | USERNAME | |
| Update Inventory | Device was busy. Will try again. | About a minute ago | About a minute ago | | Cancel |
| Install Configuration Profile Restrictions | Device was busy. Will try again. | Less than a minute ago | | | Cancel |

Status Channels Examples

Declarative Device Management: Enabled

iOS Version: 16.4.1

iOS Rapid Security Response: (a)

iOS Build: 20E252

iOS Supplemental Build Version: 20E772520a



What Can I Do Today?

- Upgrade workflows become simpler this summer
- Proactive reporting makes for more responsive security workflows
- Fewer scripts and smart groups become more contextually aware



4 Apple's Worldwide Developer Conference

What just got announced?



WWDC 2023 Announcements

- Managing software updates
- App Deployment Enhancements
- Support for deployment of certificates
- Support for a managed set of service configurations
- · Migration of Legacy Profiles in iOS, iPadOS, and macOS
- Using Status items for managed devices insights in macOS

