

Jamf Support Services Sub-processors



Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's <u>Software License and Services Agreement</u> (SLASA), are considered sub-processors and are disclosed below. As set forth in Jamf's <u>Data Processing</u> <u>Agreement</u> (DPA), Jamf has adequate data transfer mechanisms in place with each subprocessor.

Sub-processor	Location(s) of processing	Purpose of processing
Dropbox, Inc.	United States	Secure Data Sharing
Microsoft Corp	United States	Email communication
Salesforce.com, Inc.	Ireland*, United States	Customer Relationship Management
ServiceNow, Inc.	United States	Customer support case management
Zoom Video Communications, Inc.	United States	Online meetings

* Ireland is the location for some customers of Jamf Security Cloud.

New sub-processors will be communicated to all customers.

Last updated: May 17, 2024