Jamf Connect
Sub-processors

Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's Software License and Services Agreement (SLASA), are considered sub-processors and are disclosed below. As set forth in Jamf's Data Processing Agreement (DPA), Jamf has adequate data transfer mechanisms in place with each sub-processor.

Jamf Connect consists of Connect Basic and Zero Trust Network Access (ZTNA). Data will be processed and stored in different locations depending on the functionality that our customers utilize.

Jamf Connect Basic

Jamf Connect Basic does not utilize sub-processors for the processing of personal data.

Jamf ZTNA

Sub-processor	Location(s) of processing*	Purpose of processing
Amazon Web Services, Inc.	Ireland	Cloud hosting (Core services)
Amazon Web Services, Inc.	Australia, Brazil, Canada, Germany, Hong Kong, India, Ireland, Japan, Singapore, South Africa, United Kingdom, United States	Regional edge services
Tableau Software	Ireland	Ad-hoc requests by customers for reports
The Rocket Science Group, LLC (Mailchimp)	United States	Email notifications

Twilio, Inc. (Sendgrid)	United States	Email notifications

* The countries listed for regional edge services are dynamically chosen based on proximity to the endpoint.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

New sub-processors will be communicated to all customers.

Last updated: May 24, 2024