

Essence Academy

MILAN AND MONZA, ITALY

Vocational education succeeding with virtual learning

Essence Academy, a vocational school for design students — from cosmetology to product design — now offers virtual learning, and is set apart as the only professional school in the world recognized as an Apple Distinguished School. The school was able to respond and adapt to the current crisis, while prioritizing their students and staff with the support of their Jamf solution.

With Jamf School, Essence Academy was able to:



Deploy apps and tools to
over 800 iOS devices



Remotely support
over 100 staff



Instruct over 1K students
remotely

...in under 48 hours



Amid the chaos and uncertainty of the global response to COVID-19, Essence Academy adapted and continued to provide their students their education experience without skipping a beat.

“On March 9, when Italian ministry of education announced that classes needed to transfer from in-person to a fully-remote delivery, we had a meeting with our staff to discuss this process. And by Wednesday, March 11, we were instructing lessons online.”

- Daniele Gregorio, IT Manager

What made it successful:



Hosted a virtual IT support helpline and system via Jamf School for technical support cases



Deployed Webex via Jamf School to all iOS devices enabling video conferencing, training and learning



Utilized SMS and intranets to communicate with students and parents about the launch of remote lessons

Because of Essence Academy’s technological infrastructure and Jamf School, students were able to continue their learning process and operations seamlessly.