

For Immediate Release
November 30, 2010



JAMF SOFTWARE RELEASES CASPER SUITE 8.0, FEATURING MOBILE DEVICE MANAGEMENT AND APP DISTRIBUTION FOR iOS DEVICES

(Minneapolis, MN) — JAMF Software, developers of the Casper Suite, a collection of client management applications, today announced the release of version 8.0, adding comprehensive Mobile Device Management (MDM) capabilities for iOS devices including iPad, iPhone and iPod touch.

Casper Suite 8.0 allows administrators to manage iOS devices using the same console they use to manage their Macs, benefitting from deep integration with the Apple ecosystem while leveraging their existing technology. While some enterprises are now considering Macs or iOS devices for the first time with pilot programs or instituting employee choice programs, many others are growing their deployments year over year and are well aware that the Casper Suite is the only client management solution developed exclusively for the Apple platform.

“Adoption of Apple mobile devices continues to expand in the enterprise,” said Chip Pearson, Managing Partner at JAMF Software, developers of the Casper Suite. “As we deepen our integration with new technologies and expanding MDM capabilities for management of iOS devices, we provide a stable client management framework and an open API that allows integration with the existing infrastructure that organizations already use.”

Casper Suite 8.0 offers a number of key enhancements to extend the depth of functionality available to IT managers:

Comprehensive Mobile Device Management (MDM) capabilities

Casper Suite 8.0 adds the full breadth of MDM capabilities for iOS devices in key areas including security, app distribution, configuration management, and inventory reporting. Applying the principles of client management to mobile device management, the Casper Suite integrates with existing infrastructure and allows administrators to manage and report on both iOS devices and Macs in the same familiar console. The intuitive approach allows administrators to quickly bring large volumes of devices under management and into compliance, while integrating into their existing infrastructure for reporting and configuration.

“We’ve been committed to helping enterprise organizations manage Apple mobile devices since day one,” said Zach Halmstad, Product Manager at JAMF Software. “With the expanded Mobile Device Management capabilities for iPads in the release of iOS 4.2, we’re excited to greatly enhance the capabilities for IT administrators to deploy and manage large-scale mobile device programs. Administrators can send data security commands to iOS devices from their own mobile device - wherever they may be - or conveniently configure devices and distribute apps with a web browser, in addition to native JSS Mobile apps for iPad and iPhone.”

Casper Suite 8.0 has comprehensive management capabilities for iOS devices, including:

- Security: remotely wipe or lock lost devices from a web browser, iPhone or iPad
- Enforce security settings: require data encryption, restrict wi-fi access, disable camera, revoke access permissions for secure networks, alert administrators if devices are out of compliance
- Self Service interface for over-the-air (OTA) distribution of in-house and App Store apps
- Web-based interface allowing administration of configuration profiles from a browser
- JSS Mobile for iPad and iPhone: manage mobile devices from a mobile device

- Automated reporting on installed app inventory
- Simple enrollment process via URL, email, SMS or tethering to iPhone Configuration Utility
- Optional built-in SCEP server and Certificate Authority for organizations that do not have required infrastructure in place
- Integration with Apple's Global Service Exchange (GSX) to gather purchasing and warranty information about devices

Self Service console for over-the-air (OTA) distribution of in-house and App Store apps

Self Service management of applications is a concept well-known to administrators using the Casper Suite. Self Service is extremely popular with end users, who enjoy the ability to install applications to their machines on demand and without interaction from IT departments.

Casper Suite 8.0 brings this same concept to iOS app distribution, allowing administrators to distribute App Store apps and in-house apps to individuals or groups of end users. As new devices are enrolled, the appropriate apps are automatically offered based on smart group settings, ensuring that end users immediately have access to all in-house apps and provisioning profiles with a single click install. As existing in-house apps are updated or new in-house apps released, users can install updates through the same interface.

Integration with Apple's Volume Purchase Program (VPP)

Increasing the power of the Casper Suite's efficient Self Service interface is the ability to manage Apple Volume Purchase Program manifests and distribute app vouchers to end users. While distributing iOS apps to many devices was previously a time-intensive proposition requiring hands-on management, Apple has recently introduced the Volume Purchase Program allowing schools, universities and colleges to purchase apps in bulk. Automating the process of managing and distributing VPP codes, the Casper Suite gives IT administrators the ability to easily manage apps and licensing compliance across thousands of devices from a single console, a unique offering in the MDM landscape.

"The Volume Purchase Program has been highly anticipated by educational organizations of all sizes that are leveraging apps in the classroom," said Amy Larson, Education Account Executive at JAMF Software. "We've heard from many schools – particularly those with large-scale iPad and iPod touch deployments - who are eager to take advantage of the Casper Suite's ability to automate management of VPP codes, anticipating that it will save them large amounts of time as they deploy and refresh their devices."

Regional User Conferences showcasing the MDM capabilities of Casper Suite 8.0

Following the success of a well attended National User Conference in Minneapolis where administrators had their first hands-on experience with version 8.0 of the Casper Suite, JAMF Software will host Regional User Conferences in the following cities:

- Dallas, TX - November 30, 2010
- San Francisco, CA - December 2, 2010
- Washington, DC - December 7, 2010
- New York, NY - December 9, 2010

"We're excited to continue putting this technology in the hands of IT administrators so that they can test the depth of MDM capabilities, put the software through its paces and discuss their deployment requirements with our technicians," Pearson remarked. "The response has been tremendous as administrators have hands-on experience with the software in our mobile lab. They see how simple it can be to configure and manage large numbers of iOS devices."

Unification and extensibility: helping the enterprise succeed with the Apple platform

Casper Suite 8.0 is another significant step towards JAMF Software's principle of unification and extensibility of existing infrastructure to help organizations succeed with Mac OS X and iOS in the enterprise. With this release, the Casper Suite continues to offer deeper integration with the Apple ecosystem, while enabling IT departments to manage increasing numbers of Macs and iOS devices with their existing infrastructure.

For additional information about managing iPad, iPhone and iPod touch devices using the Casper Suite, please visit the JAMF Software website:

<http://jamfsoftware.com/solutions/mobile-device-management>

-ends-

About JAMF Software

JAMF Software, founded in 2002 and headquartered in Minneapolis, MN, is the creator of the Casper Suite, the only suite of client management software developed exclusively for the Apple platform. As such, it offers a native solution that provides great breadth and depth of functionality for IT managers including inventory, package building, image management, remote imaging, remote updates, mobile device management and a powerful framework for automated support.

For more information, contact:

JAMF Software

Bill Boulger

Communications Analyst

t: (612) 605-6625

e: bill.boulger@jamfsoftware.com